## Screening in Contract Design: Evidence from the ACA Health Insurance Exchanges

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- But open the door for inefficiencies related to selection
  - Health insurance contracts have many dimensions to cream-skim; price is just one screen
  - Easy to keep out an expensive patient by offering poor coverage for the docs, hospitals, and drugs expensive patients seek
- Risk adjustment is widely used to address this cream skimming problem -Removes the financial incentive to avoid costly patients

# Background: Risk Adjustment and Reinsurance

- Risk adjustment attempts to make all enrollees appear equally profitable to insurers
  - Regulator enforces *ex-post* budget neutral transfers from plans with low average risk scores to plans with high average risk scores
  - Eliminates the financial incentive to attract healthy enrollees
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- Exchange plans eligible for reinsurance during first 3 years
  - In first year, plans reimbursed for 100% of individual-level costs between \$45,000 and \$250,000
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- Exchange plans eligible for reinsurance during first 3 years
  - In first year, plans reimbursed for 100% of individual-level costs between \$45,000 and \$250,000
  - In later years, policy is less generous
- Coverage mandates in part aim at this issue, but likely to be ineffective (more later)

### Context: Risk Adjustment Central in Privately-Provided Insurance



# Despite RA, Concerns about Screening in Exchanges

Thinking here about selection influencing not risk pool, but plan design



# Why would this be the case?

The important question is whether some patient types are predictably unprofitable, even after potentially large risk adjustment and reinsurance payments. Hypothetical:

Patient Taking: Vasodilati (Angina /Chest Pair	ng Agent n)	Patient Taking: <i>Opiate Ant</i> (Addiction)	agnoist
Premium	\$4,000	Premium	\$4,000
Risk Adjustment Payment	\$18,078	Risk Adjustment Payment	\$10,366
Reinsurance Payment	\$3 <i>,</i> 680	Reinsurance Payment	\$3,296
Expected Cost of		Expected Cost of	
Providing Care	-\$24,129	Providing Care	-\$23,639
Expected Profit	\$1,629	Expected Profit	-\$5,977
No Incentive to avo	bid	Large Incentive to ave	oid

Both patients are expensive, but what matters is the net Plans will try to design benefits to avoid the unprofitable

# How Screening Plays Out Via Formularies in Exchanges

- Even in the absence of direct discrimination via premiums or coverage denials, possibility of dissuading consumers from joining plans via benefit design
- Anecdotes point to limiting access to entire classes of drugs as a backdoor discrimination. (Undoes intended protections for pre-existing conditions.)
- HHS has noted that one method indicating discrimination is to place "most or all drugs that treat a specific condition on the highest cost tiers."

# Our Study: Drug Tiering in Exchanges/Marketplaces

- We study selection-related formulary design in 2015 in the ACA Exchanges
- Investigate whether drugs treating chronic conditions are a plausible screen
- 1. Examine whether there is scope for selection: Does drug use predict profits net of risk adjustment? (Yes)

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- 2. Then, ask: Do formularies of Exchange plans track the incentive (Yes, with significant sophistication)
- 3. Discuss implications. (Removing ACA reinsurance and risk adjustment likely to make matters much worse for the sick.)
  - Much of what we say is relevant for privatized Medicare and privatized Medicaid

## Part 1: How Well is Payment System Performing in Neutralizing Screening Incentives?

Are there profits to be made by contorting plan benefits to attract and avoid certain patients?

# Selection Incentive - Data

- Marketscan administrative health insurance claims data (mostly self-insured employers) for about 12M people
- For each individual we observe
  - Demographics
  - Total spending
  - Prescription drug claims
  - All diagnoses appearing in claims
- Use HHS formulas/software to simulate person-specific plan revenues
  - Premiums
  - Risk adjustment transfer
  - Reinsurance
- Note that this is not Exchange data: Instead, we use it to produce out-of-sample predictions of which drugs insurers are incentivized to ration due to selection

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# Selection Incentive - Simulating Revenue

- Patient-specific costs are the sum of all claims in the year for each person, sum *all* spending (not just drugs, not just related costs)
- Patient-specific revenues are:



• Revenue minus costs gives person-level profitability. Next aggregate up to means among groups who consume each drug.

#### Selection Incentive - Aggregating up to Therapeutic Classes

- We group into standard therapeutic classes e.g., *Anticoagulants* (blood thinners), *Antihyperlipidemics* (statins); *Oral Contraceptives*; *Antidiabetic Agents, Insulins*
- 220 mutually exclusive drug classes c
- Simply plot costs versus revenue by patient group

Fact 1: For most classes, selection incentives neutralized



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#### Part 1: Incentives

Fact 2: For some outliers, drug consumption signal of profitability



*biological response modifiers* (treat multiple sclerosis, others)

~\$61,000 in costs ~\$47,000 in revenue =

\$4,200 in premiums, \$34,420 in RA, and \$8,648 in reinsurance

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### Selection Incentives - Top Drug Classes

#### Here limiting to classes with > 0.01% takeup

	Most Used Drug	Conditions Treated by Most	Net Loss:
Class	in Class	Used Drug	Cost - Revenue
(1)	(2)	(3)	(4)
Largest Incentives to Avoid			
Gonadotropins, NEC	Ovidrel	infertility in women	\$15,326
Biological Response Modifiers	Copaxone	relapsing multiple sclerosis	\$13,977
Opiate Antagonists, NEC	naltrexone	substance abuse disorders	\$5,977
Ovulation Stimulants, NEC	clomiphene citrate	infertility in women	\$5,304
Pituitary Hormones, NEC	desmopressin	diabetes insip., hemophilia A	\$4,633
Vitamin A and Derivatives, NEC	Claravis	severe nodular acne	\$4,428
Analg/Antipyr, Opiate Agonists	hydrocodone-acetamin.	moderate to severe pain nerve pain; fibromyalgia;	\$3,001
CNS Agents, Misc.	Lyrica	seizure poisonings; pre-surgical	\$2,965
Mydriatics EENT, NEC	atropine	preparations	\$2,877
Androgens and Comb, NEC	AndroGel	low testosterone	\$2,688

## Selection Incentives - Top Drug Classes

#### Largest Incentives to Attract

Antineoplastic Agents, NEC	methotrexate sodium	autoimmune diseases	-\$2,885
Multivit Prep, Multivit Plain	Folbic	vitamin deficiency	-\$3,058
Coag/Anticoag, Anticoagulants	warfarin	blood clots; stroke prevention	-\$4,328
Cholelitholytic Agents, NEC	ursodiol	gallstones	-\$4,751
		edema due to heart, liver, kidney disease; high blood	
Diuretics, Loop Diuretics	furosemide	pressure	-\$5,813
Ammonia Detoxicants, NEC	lactulose	complications of liver disease seziures; heart arrhythmias;	-\$7,181
Anticonv, Hydantoin Derivative	phenytoin sodium ext.	neuropathic pain	-\$7,275
Cardiac, Antiarrhythmic Agents	amiodarone	heart arrhythmias chronic pancreatitis: cvstic	-\$7,942
Digestants and Comb, NEC	Creon	fibrosis; pancreatic cancer heart arrhythmias: heart	-\$12,350
Cardiac, Cardiac Glycosides	Digox	failure	-\$12,857

various cancers: various

Fact 3: No overall correlation between profitability and cost. Just mean zero errors.



- No correlation btwn cost and implied profit
- Implies RA + Reinsurance succeed in decoupling profitability from patient costs on avg
- Implies that if plan designs track these incentives, some sophistication on part of insurers



# Why the 'Errors' in the Payment System?

- Possible technological change in the intervening period between calibration and now (Carey 2016)
- HHS-HCC system based on Medicare Advantage's CMS-HCC system; in fact, does a good job compensating diabetes and heart disease.
- More generally, no reason to believe that predictors (drug utilization) that were not included in the RA algorithm are orthogonal to profitability

#### Part 2: Does Formulary Design Track the Incentive?

# In other words, does it matter that risk adjustment is imperfect? Do plans exploit this?

## Data

- Question: Are drugs that predict unprofitable patients covered ungenerously?
  - If an unprofitable group of consumers uses a cheap drug, an insurer will want to inefficiently distort coverage to be poor for that cheap drug
- Unit of analysis: drug class × plan, because class captures the set of substitutable therapies.
- We require data on formulary restrictiveness by drug class
  - Formulary tiering for the universe of state and federal exchanges in 2015 from MMIT

# Restrictiveness - Measure

- To measure restrictiveness we use harmonized tiers
  - 1. Generic Preferred
  - 2. Generic
  - 3. Preferred
  - 4. Covered/ Non-preferred Brand
  - 5. Specialty
  - 6. Not listed
  - 7. Medical
  - 8. Prior authorization/Step therapy
  - 9. Not covered
- We draw a line below "covered" and call tiers below the line "restrictive" and tiers above the line "non-restrictive"
- For each REDBOOK drug class, we define formulary restrictiveness as the % of drugs in the class on a restrictive tier

#### Fact 4: HIX Formularies More Restrictive on Price and Non-Price

Figure: Frequency of Assignment to Restrictive Tier



#### Screening in Exchanges

#### Fact 4: HIX Formularies More Restrictive on Price and Non-Price

Figure: Frequency of Non-price Hurdles to Access: Step Therapy, Prior Auth.



#### Screening in Exchanges

## Do selection motivations influence plan design?

- Here we combine the data on:
  - which kinds of patients are profitable and unprofitable (left)
  - which drugs are less generously covered within a plan (right)
- And examine the degree to which these correlate
- As we do, we will account for the overall lower generosity within Exchange plans.



# How to control for other factors influencing plan design?

- Key identification problem: Drugs used by unprofitable groups may differ on dimensions other than the selection incentive
  - E.g., insurers may restrict access to drugs simply because the drugs are low value relative to cost.
- Insight: Employer plans (ESI) don't get to select enrollees And ESI plans are not subject to the risk adjustment scheme
- We can use employer plan formularies to control for all drug class characteristics that are fixed across markets

## Fact 5: Drug Predicting Unprofitable Patients Are Restricted





Consumers more unprofitable from left to right.

Insurers make coverage less generous (more restrictive) from bottom to top.

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Screening in Exchanges

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#### Fact 5: Drug Predicting Unprofitable Patients Are Restricted



- 20 percentage point difference in probability of restrictive formulary tier in Exchange plans
- As expected, employer coverage is unrelated to ACA risk adjustment "errors".
  - This makes clear that there isn't a confounding factor relating patient type and coverage generosity.
- The difference in coverage among Exchange plans is consistent with insurers perceiving the implied profits and attempting to avoid certain patients

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# Main Results: Summary

- Both cost-sharing and utilization management are apparent margins of distortion
  - Non-cost sharing hurdles to drug access matter too Other Hurdles
  - Utilization management may plausibly be a response to CSR
  - CSR reduces insurers ability to steer patients (efficiently) and to screen via copays/coinsurance (inefficiently)
- Alternative parameterizations tell same story Non-linear Results Non-linear Plots
- How big are the effects? Difficult to summarize, but for some people large
  - Drugs in top 5% of selection incentive face an additional 69 percent probability of being placed on a restrictive tier, compared to employer plans
  - Implies potential difference of thousands of dollars in OOP costs
     e.g. Capaxone costs \$4,000, so 25% (=\$1,000) coinsurance is order of magnitude larger than \$100 copay
  - Same eleven classes face 1.8X probability of being dropped or UM

#### Part 2: Formularies

## What Are Insurers Responding To? Not Merely Costs.



Already controlling for drug class FEs, so controlling for drug class-related cost. But perhaps HIX plans are differentially attentive to high cost consumers...

Look within vertical slices to condition on consumers that are equally costly but differentially profitable

Differentially restricting access for equally costly

hun oc

# Ruling Out Other Explanations

Recall that all regressions include drug class FEs, so any alternative hypothesis needs to generate *differential* incentives for HIX and ESI plans

- 1. Just incentivizing substitution to cheaper drugs? No.
- 2. Just about nudging toward generics? No.
  - A generic that predicts an expensive patient will face step therapy, utilization review, or exclusion from formulary
- 3. Pushing substitution to drugs with lower negotiated prices? No.
  - Include interaction between HIX and PBM-by-state fixed effects (compare Optum Rx Marketplace plans in Texas to Optum Rx ESI plans in Texas): Results unchanged
- 4. Addressing consumer moral hazard? No
  - No correlation between selection incentive measures and elasticity estimates from Einav, Finkelstein, Polyakova (2016) Elasticities vs Selection Incentive
  - Include interaction between HIX and elasticity estimates: Results unchanged

# Summary of Findings

- 1. Risk adjustment + reinsurance do a good job overall in neutralizing screening incentives.
- 2. But some very unprofitable outliers exist. Plans are sophisticated in recognizing which types are unprofitable and responding
- 3. Reinsurance important in reducing the incentive to avoid high-cost types
- 4. This is not about plans nudging consumers to lower cost or generic options
- 5. Both cost-sharing and utilization management are margins of distortion

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  - Too many hard to measure and hard to regulate plan features (prior-authorization, requirement to use in-house mail-in pharmacy)

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  - Incorporating diagnoses X drug utilization into RA scheme; currently considered [federal level]

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- 4. Insurance mandate and cost sharing reduction subsidies are largely unconnected to the issues here
- Key takeaway: ACA's introduction of risk adjustment and reinsurance dampen insurers' incentive to avoid sick patients, but where they don't do so perfectly, and plans react
  - Keeping community rating but weakening risk adjustment would make things much worse in terms of plan quality for sick consumers

# APPENDIX

#### Removing reinsurance makes this worse



- For the high cost groups (red lines on right) there is a large decrease in profitability
- Mandatory, revenue-neutral reinsurance may be a state-based policy that can help fill some of the gaps left by risk adjustment

Fact 1: For most classes, selection incentives neutralized **Pack** 



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Fact 3: No overall correlation between profitability and cost • Back



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Most classes are clustered very near neutral

Ratio Measure

Ellis-McGuire Measure



#### Appendix

#### Main result: Selection incentive predicts restrictive tiering

 $Y_{jc} = \beta[\mathsf{HIX}_j \times S_c] + \gamma_c + \alpha_j + \epsilon_{cj}$ 

	Panel A				
Dependent Variable:	Fraction of Class Tiered Specialty or Higher				
Selection Incentive Variable:	Ratio	Difference	Ellis-McGuire		
	(Cost/Revenue)	(Cost - Revenue)	Measure		
	(1)	(2)	(3)		
Exchange X Selection incentive	0.046***	0.044**	0.046***		
	(0.014)	(0.017)	(0.018)		
Therapeutic class FEs	x	x	x		
Plan FEs	x	x	x		
Therapeutic classes	220	220	220		
Observations (plan X state X class)	858,440	858,440	858,440		

• Regressor of interest normalized into standard deviation

• 1 std dev increase in selection incentive corresponds to 4.5 pct pt increase in drugs in restrictive tiers

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#### Screening in Exchanges

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# What Are Insurers Responding To? Net Profitability

Already controlling for drug class FEs, but perhaps HIX plans are *differentially* attentive to high cost consumers...

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	Panel A						
	Implied Profits and Total Costs Horserace						
			Ellis-			Ellis-	
Selection Incentive Variable:	Ratio	Diff.	McGuire	Ratio	Diff.	McGuire	
	(1)	(2)	(3)	(4)	(5)	(6)	
Exchange X Selection incentive	0.051***	0.049***	0.041***	0.062***	0.064***	0.051***	
C C	(0.015)	(0.016)	(0.013)	(0.017)	(0.018)	(0.016)	
Exchange X Average total cost associated with class	0.042***	0.042***	0.041***				
	(0.011)	(0.014)	(0.009)				
Exchange X [Indicators for 20 total cost bins]				х	х	х	
Therapeutic class FEs	х	х	х	х	Х	х	
Plan FEs	х	Х	х	х	х	х	
Therapeutic classes	220	220	220	220	220	220	
Observations (plan X state X class)	858,440	858,440	858,440	858,440	858,440	858,440	

•  $Y_{jc} = \beta[S_c \times HIX_j] + \delta[Cost_c \times HIX_j] + \gamma_c + \alpha_j + \epsilon_{cj}$ 

# What Are Insurers Responding To? Net Profitability

#### Everything in a horserace...

	Panel C						
	Profits, Drug Costs, and Total Costs Simultaneously						
	Datia	Diff	Ellis-	Datia	Diff	Ellis-	
	(13)	(14)	(15)	(16)	(17)	(18)	
	()	()	()	()	()	()	
Exchange X Selection incentive	0.045***	0.049**	0.049**	0.052***	0.027	0.024**	
	(0.014)	(0.021)	(0.024)	(0.012)	(0.019)	(0.011)	
Exchange X Average total cost associated with class	0.007	0.042*	0.039				
	(0.013)	(0.024)	(0.029)				
Exchange X Average drug-only cost associated with class	0.046**	0.001	-0.003				
	(0.018)	(0.029)	(0.037)				
Exchange X [Indicators for 20 total cost bins]				х	х	х	
Exchange X [Indicators for 20 drug cost bins]				х	Х	Х	
Therapeutic class FEs	Х	Х	х	х	Х	Х	
Plan FEs	х	х	Х	Х	х	х	
Therapeutic classes	220	220	220	220	220	220	
Observations (plan X state X class)	858,440	858,440	858,440	858,440	858,440	858,440	

Non-cost sharing hurdles to drug access matter too

$$Y_{jc} = \beta[S_{mc} imes HIX_j] + \gamma_c + \alpha_j + \epsilon_{cj}$$
  
 $\blacktriangleright$  back

	Panel B				
Dependent Variable:	Fraction of Class Prior Auth./Step Therapy/Not Covered				
Selection Incentive Variable:	Ratio	Difference	Ellis-McGuire		
	(Cost/Revenue)	(Cost - Revenue)	Measure		
	(7)	(9)	(11)		
Exchange X Selection incentive	0.018*	0.020*	0.018*		
	(0.011)	(0.011)	(0.010)		
Therapeutic class FEs	x	x	x		
Plan FEs	x	x	x		
Therapeutic classes	220	220	220		
Observations (plan X state X class)	858,440	858,440	858,440		

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## Main Result: Non-linear Version •Back

	Panel A						
Dependent Variable:	Fraction of Class Tiered Specialty or Higher						
Selection Incentive Variable:	Ratio (Cos	(Revenue)	Diffe (Cost - F	rence Revenue)	Ellis-McGuire Measur		
	(1)	(2)	(3)	(4)	(5)	(6)	
Exchange X Selection incentive	0.046*** (0.014)	0.045** (0.022)	0.044** (0.017)	0.012 (0.014)	0.046*** (0.018)	0.010 (0.015)	
Exchange X Selection incentive ventile 20		0.006 (0.105)		0.300*** (0.076)		0.296*** (0.089)	
Therapeutic class FEs Plan FEs	x x	x x	x x	x x	x x	x x	
Therapeutic classes Observations (plan X state X class)	220 858,440	220 858,440	220 858,440	220 858,440	220 858,440	220 858,440	
			Par	iel B			
Dependent Variable:	Fra	ction of Class	Tiered Prior A	uth./Step The	rapy/Not Cove	red	
Selection Incentive Variable:	Ratio (Cost/Revenue)		Difference (Cost - Revenue)		Ellis-McGuire Measure		
Exchange X Selection incentive	0.018* (0.011)	0.031** (0.016)	0.020* (0.011)	0.008 (0.011)	0.018* (0.010)	-0.002 (0.014)	

		(0.011)	(0.016)	(0.011)	(0.011)	(0.010)	(0.014)	
Excha	ange X Selection incentive ventile 20		-0.074 (0.092)		0.108 (0.083)		0.159** (0.078)	
Thera	peutic class FEs	х	х	х	х	х	х	
Plan F	Es	х	х	х	х	х	х	
Thera	peutic classes	220	220	220	220	220	220	
Obser	vations (plan X state X class)	858,440	858,440	858,440	858,440	858,440	858,440	

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## Main Result: Plots Plack



#### Just incentivizing substitution to cheaper drugs? No.

	Panel B					
Within-Class Subsample:	Least Expensive Drugs in Class					
	25th Perc	entile of Cos	or Lower	10th Percentile of Cost or Lowe		
Selection Incentive Variable:	Ratio	Diff.	Ellis- McGuire	Ratio	Diff.	Ellis- McGuire
	(7)	(8)	(9)	(10)	(11)	(12)
Exchange X Selection incentive	0.058*** (0.015)	0.049*** (0.019)	0.051** (0.020)	0.061*** (0.015)	0.047** (0.019)	0.048** (0.020)
Therapeutic class FEs Plan FEs	x x	x x	x x	x x	x x	x x
Therapeutic classes Observations (plan X state X class)	220 858,440	220 858,440	220 858,440	220 858,440	220 858,440	220 858,440

- Here dependent variable includes only cheapest drugs within class
- This is not about efficiently steering consumers to low cost substitutes

# Just about nudging toward generics? No.

	Panel B					
Within-Class Subsample:	Ge	neric Drugs O	nly			
Selection Incentive Variable:	Ratio (Cost /Revenue)	Difference (Cost - Revenue)	Ellis- McGuire Measure			
	(4)	(5)	(6)			
Exchange X Selection incentive	0.040*** (0.013)	0.029* (0.015)	0.024 (0.019)			
Therapeutic class FEs Plan FEs	x x	x x	x x			
Therapeutic classes Observations (plan X state X class)	192 749,184	192 749,184	192 749,184			

- Here dependent variable includes only the generic drugs within each class
- A few classes dropped because no generics
- This is not about efficiently steering consumers to generic substitutes

#### Appendix

#### Just Different PBMs with Different Upstream Prices? No. • Back

Selection Incentive Variable:	Ratio (1)	E-M (2)	Ratio (3)	E-M (4)
Marketplace X selection incentive	.041***	.038**	.046***	.042**
	(.013)	(.015)	(.014)	(.017)
Therapuetic class FEs Plan FEs PBM FE X selection incentive PBM FE X state X selection incentive	X X X	X X X	x x x	x x x
Therapuetic Classes	220	220	220	220
Observations (plan X state X class)	838,034	838,034	749,280	749,280

• e.g., Optum Rx Marketplace plans in Texas to Optum Rx ESI plans in Texas in cols 3 and 4  $Y_{jc} = \beta[S_c \times HIX_j] + \sum \delta_k[S_c \times PBM_k] + \gamma_c + \alpha_j + \epsilon_{cj}$  Moral Hazard? We recode data to be matchable to Einav, Finkelstein, and Polyakova (2016)



# Moral Hazard? No: Selection Incentive Uncorrelated with Elasticity

Ellis McGuire Incentive



Ratio Incentive